



Our Promise to You

We will always be there in your time of need.

It is typical that when we show up at a loss site there is usually a degree of stress that we have to deal with before the home owner begins to feel at ease: able to trust that we were sent there by their insurance company because they are comfortable with our abilities in taking care of their customers.

We never want it to be said that JIT added to the stress. That would be the last thing you need!



Our Mission

"To be the unequalled provider of superior remediation and restoration services by consistently improving the quality of our offerings; to add value for clients through innovation, foresight, integrity, and aggressive performance; and to serve with character and purpose that brings honor to the insurance industry!"

We Promise:

- That you will know, up front what your options are because our Estimators/Project Managers will explain and discuss them with you.
- That you will get the very best quality of service because at JIT we maintain top caliber staff that are experienced and fully trained to the highest industry standards.
- That some of the industry's top experts will work in your home because we will continue to strive to be the employer of choice, preferred by permanent, temporary, and contract candidates.
- To apply proven project management practices and business processes to each claim to ensure we control budgets, maintain schedules and deliver projected, quality results, every time.
- That we will continue to offer – in writing – a service guarantee that is ranked right up there with the best in the industry.
- That we won't make commitments that we can't keep.
- To provide a quality service with the minimum of fuss.
- To look after your home with the utmost care and always treat you with respect and courtesy throughout the entire claims process.
- That we will not disclose anything to anyone about you, your business or your home and will treat all of your information as private and confidential.
- To keep communications links established so that you always know what's going on and respond to your calls and/or messages on the same working day.

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